### TRAFFORD COUNCIL

Report to: Executive
Date: March 2024
Report for: Decision

Report of: Executive Member for Highways, Environmental and Traded

**Services** 

### **Report Title**

Waste Collection Day Changes to Accommodate Property Growth in Partington

# **Summary**

This report seeks approval to make changes to waste collection days, affecting approximately 300 properties, in Partington and Dunham to accommodate property growth in Partington.

# Recommendation(s)

# That the Executive:

 Approve the changes to the waste collection zones to be implemented in May 2024.

### Contact person for access to background papers and further information:

Name: Helen Ashcroft

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### Background Papers:

# Implications:

Relationship to Policy	Service improvement.
Framework/Corporate Priorities	
Relationship to GM Policy or	None arising out of this report.
Strategy Framework	
Financial	None arising out of this report.
Legal Implications:	None arising out of this report.
Equality/Diversity Implications	None arising out of this report.
Sustainability Implications	None arising out of this report.

Resource Implications e.g., Staffing / ICT / Assets	Amey are the lead on this project, the Council's involvement is purely from a Governance perspective.
Risk Management Implications	The risks of not implementing the proposed changes are that at a future date the waste collection service will reach the point where it cannot empty all of the bins on collection day.
Health & Wellbeing Implications	None arising out of this report.
Health and Safety Implications	None arising out of this report.
Carbon Reduction	None arising out of this report.

# 1.0 Background

- 1.1 The waste collection service operates a zonal model, with a collection zone for each day of the week. This means that all of the refuse collection vehicles are in the same area on collection day and provides resilience to the service to allow for minor service disruption such as vehicle breakdowns.
- 1.2 This method of working was implemented in 2019, and following a minor reorganisation of the rounds in 2023 has worked well with refuse and recycling rounds largely completing their work on the scheduled day with minimal disruption. This method of working is seen as best practice.
- 1.3 The service has seen a reduction in missed bin collections over the last twelve months. As the crews are working in a zonal area, if they experience issues such as a breakdown, the neighbouring rounds are on hand to complete the collections.
- 1.4 There is significant property growth in the Partington area, some developments are already occupied and there are further developments with planning permissions that are due to be completed within the next twelve months.
- 1.5 The proposal is to keep the integrity of the zones with a redefined boundary for the Tuesday and Friday zones to accommodate the property growth and enable this model to continue.
- 1.6 Each zonal day is split into two halves, e.g. Tuesday A and Tuesday B. When refuse is collected in Tuesday A, the Tuesday B zone has a recycling collection. This allows a consistent stream of materials to be collected and delivered to the waste management facilities.

### 2.0 Proposed Changes

- 2.1 The proposal is to move some Tuesday B Zone collections to Friday B Zone, meaning that their new collection day will fall in the same schedule of collections but four days later.
- 2.2 A smaller number of properties will move from a Tuesday A Zone to a Friday B Zone collection which means that both their collection day and pattern of collections will change. See table below.

Current Collection	New Collection	Number of properties	Ward
Day	Day	affected	
Tuesday B	Friday B	286	Bucklow St Martins
Tuesday A	Friday B	53	Bowdon

- 2.3 The proposed changes have been planned so that there are minimum changes for households.
- 2.4 The properties moving from a Tuesday A to Friday B collection will receive some additional collections to align them with the new collection schedule. They will be provided with the collection schedule in their information pack advising them of the collection changes.
- 2.5 The properties moving from a Tuesday B collection to a Friday B collection will be able to present one additional bag of refuse on their first Friday collection to allow for the additional waste generated between Tuesday and Friday.

## 3.0 Timescales for changes

- 3.1 It is proposed that the changes are implemented from Tuesday 4th June 2024.
- 3.2 Affected households will receive a letter and new bin calendar by Monday 20<sup>th</sup> May 2024. This will be sent by Royal Mail in a branded envelope with "Important information about your bin collection" on the front.
- 3.3 When refuse collection days are changed, there is a period of time over which residents adjust to the new arrangements. To support those residents effected, Officers will visit the streets that are subject to a change of collection day and if households have presented their bin on their old collection day, the Officers will leave a calling card or sticker on the bin to remind them that their collection has moved. This will support residents in a proactive way and minimise any disruption to effected households.
- 3.4 The changes will also be communicated to the crews that work in these areas so that when the new calendars are received, if residents have any questions and ask the crew they understand the changes and can explain them to the residents.

#### 4.0 Consultation

- 4.1 Consultation will be local and with only those ward Councillors and residents effected. Councillors in the relevant wards will receive an information pack relevant to their ward.
- 4.2 Households affected by the changes will receive an information pack approximately 14 days prior to the changes.

### 5.0 Other Options

5.1 Do nothing – this risks the service being unable to accommodate the property growth in the Partington area, leading to an increase in service failures and missed bin collections.

## 6.0 Reasons for Recommendation

6.1 Approval is sought to proceed with the changes to the waste collection zones to enable the service to continue to absorb the property growth in Partington and reduce the risk of service disruption.

Key Decision (as defined in the Constitution): No

If Key Decision, has 28-day notice been given? N/A

Finance Officer Clearance PC Legal Officer Clearance EM

[CORPORATE] DIRECTOR'S SIGNATURE (electronic)

ph/-

To confirm that the Financial and Legal Implications have been considered and the Executive Member has cleared the report.